

Name of service:

SPEED DIALLING

1. Service description



- 1.1. As part of the Service, the Clients who are legal persons can make calls and send SMSs with short numbers between the company's numbers belonging to the Speed dial group.
- 1.2. Within the Speed dial group, it is possible to call and send short messages to the Short number only in Estonia. When sending an SMS, the number of the sender is always displayed as the long number of the sender.
- 1.3. The Short numbers also function when making calls or sending short messages between the Short numbers of the group of companies or institutions that have been added to the Short dial group at the request of the Client.
- 1.4. The numbers of a single group can only belong to one Speed dial group at once.
- 1.5. In addition to the numbers used by the Client, up to 10 Virtual members can also be added to the Short dial group.
- 1.6. The Client can designate an Administration for the Service who can adjust the Service in the self-service.

2. Special conditions



- 2.1. The Client is responsible for the fact that the company to be added in the Speed dial group at the request of the Client consents to being added to the Speed dial group.
- 2.2. The Client is obligated to inform Telia if a company belonging to the Speed dial group is no longer among the companies related to the Client.
- 2.3. The Client has the right to exclude a company from the Speed dial group if Telia learns that the company added to the Speed dial group is unaware of being added to the group and does not consent to it, or if it is not among the companies related to the Client.

3. Service fee



- 3.1. The fees payable for the use of the Service are specified in the Price list.

4. Definitions



- 4.1. **Short number** — the mobile and landline numbers of Telia used by the Client, which have been provided with 3- to 6-digit telephone numbers starting with 3, 4, 5, 6, 7 or 8.
- 4.2. **Speed dial group** — a group formed of short numbers between which it is possible to make calls and send short messages (SMS).
- 4.3. **Virtual member** — a mobile number of landline number located in Telia's network that does not belong to the Client. It is possible to call the Virtual members using a Short number, however, a Virtual member cannot call to the Speed dial group members or send them SMSs.

