

# POSITSIONEERIMINE TELIA ISETEENINDUSES

1. Positioning functionality in the Telia self-service portal (hereinafter self-service portal) allows the self-service portal user to use mobile number positioning (i.e., the location of a mobile phone number based on a query) based on the Telia mobile network under the following conditions:
  - 1.1. Positioning indicates the approximate location of the mobile phone associated with the mobile number that is being positioned in relation to the serving base station.
  - 1.2. The Customer can position a mobile number in the self-service portal if the user has authorised the Customer to do so via the self-service portal or SMS, or before 20 April 2026 via the Minu Telia application. The authorisation for positioning, granted either through the self-service portal or previously through the Minu Telia application, is valid for an indefinite period until withdrawn by the user of the positioned number.

The user of the mobile number can withdraw the authorisation given for the positioning of their mobile phone number at any time.

The user themselves can choose the validity term of the positioning authorisation granted by SMS: either a one-time 24-hour authorisation or an indefinite authorisation. An authorisation granted by SMS can be revoked by SMS or from the self-service portal.
  - 1.2.1. If the mobile phone number to be positioned is not associated with any natural person, or if the user has been identified but is a minor, the positioning consent notification will be sent to the parent or guardian who has concluded a contract with Telia for the usage of the mobile phone service for the mobile phone number to be positioned.
  - 1.3. A mobile number can be positioned if the respective mobile phone is currently switched on and in the Telia mobile network coverage area in Estonia. Positioning takes into account the direction and distance from the base station currently servicing the mobile phone at the time of the query, and the positioning accuracy depends, in particular, on the distance of the mobile phone from the base station – accuracy increases the closer it is. The result of positioning a mobile phone in the same location may vary in time depending on the base station used or the mobile communications technology/frequency range. Positioning may be somewhat imprecise due to the specifics of the environment and the effects of radio broadcasting, telephone model, network load, and other factors.
  - 1.4. If the mobile phone number to be positioned is located on a device that does not have the functionality to receive messages and the device is used by a natural person, the Client is obligated to inform the user of the respective device of the start of positioning, to introduce the user of the respective device to the terms and conditions of positioning, and to accept the request of the respective person to terminate the positioning.
  - 1.5. The person who is being positioned has the right to make a query by SMS or to check on the app which users have been given their consent to the positioning of their mobile phone number. The positioner's name and personal identification code will be sent to the person being positioned via SMS or displayed on the app.
  - 1.6. The user of the mobile number being positioned will receive an SMS notification each time a mobile number in their use is positioned by a person to whom they have given their consent or who has the right to position the mobile number. If the same person positions a user several times within 24 hours, an SMS will be sent once within 24 hours to inform about the positioning.
  - 1.7. For the positioning of mobile numbers used by minors, consent to positioning is given and withdrawn by the parent or guardian who has concluded a contract with Telia for the mobile number

to be positioned.

2. Telia saves and stores the data (logs) for the Client's positioning operations (who positioned and which mobile phone number) for 6 months from the time of positioning.
3. Telia only uses the personal data generated during the positioning process for the purpose of providing positioning functionality and does not use it for any other commercial purposes.