

Name of service:

PRIVATE CUSTOMER/BUSINESS CUSTOMER

5G+ INTERNET OVER-THE-AIR

1. Service description



1.1. 5G+ Internet over-the-air is an unlimited data internet service based on a location-based mobile network, in which, in addition to the 5G *non-stand-alone* (5G NSA) network, the independent 5G network, or 5G *stand-alone* (5G SA, also referred to as 5G+), is also available. 5G+ technology makes it possible to allocate part of the network resources exclusively to users of this Service, providing them with a separate, prioritised 5G slice. This provides a more stable, ultra-fast 5G SA connection with enhanced security at the agreed address.

1.2. Telia offers 5G+ Internet over-the-air service at specific addresses within Estonia that are located in the 5G+ coverage area. In these areas, only a limited number of Internet users can use the Service, which means that Telia has the right to restrict new subscriptions to this plan, if necessary.

1.3. The speeds of the 5G+ Internet over-the-air plans are specified in the Telia Price List, with the minimum speed for this Internet connection being at least 20% of the maximum speed stated in the Price List.

1.4. The monthly fee for the private customer 5G+ Internet over-the-air service includes a 100% discount on the monthly fee for the Telia Shield Home additional service. This additional service must be ordered separately, if desired.

1.5. In addition to these conditions, the use of the Service is also subject to the terms and conditions of the relevant Internet service (Home Internet, Business Internet), the terms and conditions for the use of Internet connection services, the Telia Price List, the General Terms and Conditions, and other relevant standard terms and conditions of Telia.

2. Conditions for the use of Service



2.1. You can only subscribe to the 5G+ Internet over-the-air service at addresses where the Service can be provided in accordance with clause 1.2 of the terms and conditions.

2.2. To use the Service, it is necessary to install at the connection point a device that meets the parameters set by Telia and supports 5G SA technology (such as an outdoor router), which contains a Telia SIM card with 5G SA support (using 5G+ requires a SIM card replacement).

2.3. The Service can only be used at the address agreed in the Service agreement at the time of joining the Service. It is not permitted to change the location of the connection point.

2.3.1. If the Customer wishes to change the agreed connection point location, Telia must be notified in order to clarify whether it is possible for Telia to provide the 5G+ Internet over-the-air service at the new address or whether another Internet plan must be selected.

2.4. Telia expects the Customer to use the Service reasonably and for its intended purpose, solely for normal Internet consumption, without interfering with other users of communication services or causing disruptions in the Communications Network.

2.4.1. The unlimited Internet volume of the Service Plan is intended for use in a router, modem or other similar device that permanently shares the Internet with other devices. The Internet plan is not intended for uploading or downloading data via the P2P method (user-to-user, *peer-to-peer*) or the M2M method (device-to-device, *machine-to-machine*), nor for activities that involve large-scale and continuous data sessions. Telia reserves the right to implement data traffic management or measures ensuring Internet security as necessary, in accordance with the terms of use for Internet connection services.

2.4.2. Changing the agreed connection point location or unreasonable use of the Service (including prohibited activities described in Telia's General Terms and Conditions) shall be considered a material breach of the Contract, in which case Telia has the right to restrict the

provision of the Service until the breach has been remedied or, in accordance with Telia's General Terms and Conditions, to terminate the service agreement by notifying the Customer.

3. Service fee



3.1. The Customer must pay a monthly fee for using the Service.

3.2. If the Customer has ordered the additional service specified in clause 1.4 included in the monthly fee for the Service and changes their Internet plan, the price list-based monthly fee for this additional service will apply from the date of the plan change. The relevant fees are specified in the Price List, which is available on the Website.

3.3. Invoicing starts from the activation date of the Service and the Service fee must be paid according to the invoice issued by Telia by the specified due date.