

## Who are authorised processors of personal data?

If, during service provision, Telia comes into contact with personal data, the data controller of which is the Client, Telia shall be the authorised processor regarding said data. As an authorised processor, Telia shall ensure the protection and security of personal data pursuant to provisions stipulated in the IT Service Rules.

In some cases, the provision of a service may require the use of a partner, who can also be in the role of an authorised processor in order to ensure the functionality of the service. For the provision of services, Telia uses the following enterprises as authorised processors:

<b>Business name of the authorised processor</b>	<b>Registry code</b>	<b>Address</b>	<b>E-mail address</b>	<b>Service for the provision of which the authorised processor has been involved</b>
ESET, spol. s r.o.	-	Aupark Tower, 16th Floor Einsteinova 24 851 01 Bratislava Republic of Slovakia	-	Antivirus
Microsoft Corporation	-	One Microsoft Way Redmond Washington 98052-6399 USA	-	Enabling of software use; Enabling of cloud resources
Miradore OY	2036660-8 (Finland)	Laserkatu 8, 53850 Lappeenranta, Finland	support.online[at]miradore.com	Workplace Management Service
ProAct Estonia AS	11513151	Mäealuse 2/3, 12618 Tallinn	info[at]proact.ee	Disk array rental
SolarWinds Inc.	-	7171 Southwest Parkway Bldg 400 Austin, Texas 78735, USA	customerservice[at]solarwinds.com	Workplace Management Service
Võrguvara OÜ	12446244	Türi 10c, 11313 Tallinn	info[at]vorguvara.ee	Firewall management
Elista Communication OÜ	11931865	Järvevana tee 9, 11314 Tallinn	elista[at]elista.ee	IP Centrex, Call Office, Switchboard Maintenance Service, Speed Dial
Zone Media AS	10577829	Löötsa 5, 11415 Tallinn	info[at]zone.ee	Website hosting and e-mail

Amendments to the list of authorised processors are made pursuant to provisions in the IT Service Rules or in the contract concluded with the Client.