

Terms and conditions of the Telia 1 campaign

1. During the period from 01 March 2025 to 01 June 2025 (hereinafter the 'Campaign Period'), Telia Eesti AS (hereinafter 'Telia') is organising a marketing campaign called 'Telia 1' (hereinafter the 'Campaign'), as part of which a customer who is eligible for the Campaign and who has placed an order with Telia to join the Campaign will be able to use the benefits available within the framework of the Telia 1 Campaign (hereinafter the 'Campaign Offer') under the terms and conditions set out in this document (hereinafter the 'Campaign Terms').
2. The Campaign Offer can be used by a Telia private customer (hereinafter the 'Customer') who has signed or wishes to sign an agreement with Telia for all of the following communications services at the same time during the 30-day subscription period:
 - 2.1. the **Telia TV** service is registered in their name;
 - 2.2. the **Home Internet** has been registered in their name with the parameters set out in Annex 1 to the Terms and Conditions of the Campaign (Annex 1);
 - 2.3. has a **Telia Monthly Mobile Internet** subscription registered in their name or is a personalised private or business Mobile Internet user (i.e. has a Private Invoice issued in their name, is personalised through the self-service via a personal identification code or by signing a Mobile-ID agreement), unless the following is used:
 - 2.3.1. an M2M plan;
 - 2.3.2. a private voice plan containing 50 MB of data;
 - 2.3.3. a business voice plan containing 1 GB of data and consumed as a personalised business user.

One Telia 1 offer is allowed per Mobile Internet agreement signed in the name of the Customer.
3. In order to use the Campaign Offer, the Customer must place a corresponding order with Telia. On the basis of the order, the Campaign Offer can be activated for the Customer until the end of the Campaign Period, i.e. 01 June 2025.
4. As the Campaign Offer, the Customer can:
 - 4.1. **use their existing Home Internet service listed in Annex 1** at the same regular price, but at a higher speed as specified in Annex 1¹;
 - 4.2. **watch free of charge two of Telia TV Video Rental films** or episodes of series per TV service in one calendar month under the conditions set out in clause 12;
 - 4.3. **use Telia's instalment discount interest** in accordance with the [terms and conditions](#) of the Campaign Offer 'Instalment with special interest for Telia 1 customers';
 - 4.4. **use the additional discounts of Telia 1** in accordance with the Campaign conditions valid for each additional discount. The selection of additional discounts is subject to change over time and the number of discounts available under the additional discount campaign may be limited, including during the current month. The Customer can choose up to two (2) additional discounts from the available offers. The Customer will not be able to change or substitute the selected additional discounts for a period of 3 months from the date of subscription (including in case of termination of the service related to the additional discount).
5. A Customer who has subscribed to the Campaign Offer but has not yet signed all the agreements referred to in clause 2 may, after placing the subscription order, use the Campaign Offer partially for the services they use until the end of the 30-day subscription period. During the subscription period, the Customer will not be able to benefit from the additional discounts set out in clause 4.4 and in order to receive the full discounts of the Campaign Offer, the Customer must enter into the missing agreement(s) referred to in clause 2. If, at the end of the subscription period, the Customer has not concluded all the agreements listed in clauses 2.1–2.3, the Customer shall be deemed to have lost interest in joining the Campaign and the offer of discounts granted to them during the subscription period shall be terminated.
6. The Customer who has concluded all the agreements referred to in clauses 2.1–2.3 will be able to take advantage of the Campaign Offer and the discounts available under the Campaign Offer as long as the Customer continues to use all the Telia services referred to in clause 2. In the event that a Customer who has joined the Campaign Offer terminates at least one of the agreements referred to in clauses 2.1–2.3, they shall lose the Campaign Offer and the right to use the discounts provided under it in its entirety. In such a case, all the services referred to in clause 2 will be subject to the

¹ If there is no technical possibility to get a faster Internet connection, the price discount according to Annex 1 will be applied to the same Internet connection, i.e. the standard speed Internet.

price list charges and the Internet connection speeds according to the connection speeds ordered by the Customer.

7. Telia will only be able to offer a higher speed Internet service at a specific address if the Customer's technical solution of the existing Internet connection that meets the parameters specified in the Annex 1 allows this. If, at the address where the Customer is using the Telia Home Internet service, Telia is able to offer the Customer an Internet service with a new and better technical solution compared to the one the Customer is currently using, the Customer must, in order to take advantage of the Campaign Offer, first agree to upgrade their Internet connection to the new technical solution and then exchange the Internet plan they are using for an Internet plan with the new technical solution. The Customer will be able to start using the Campaign Offer once these conditions are met.
8. The Campaign Offer cannot be used with any Home Internet service not listed in Annex 1.
9. The Customer does not have the right and Telia does not have the obligation to provide the Internet Service at the Customer's address in connection with the Campaign with a new and improved technical solution if the necessary technical facility at the Customer's Internet connection address does not exist and would have to be built by Telia.
10. The Campaign Offer can be used for multiple Home Internet services on behalf of the same Customer.
11. The Customer can only join the Campaign Offer during the Campaign Period on the basis of an order placed by the Customer in accordance with Telia's requirements. Telia will not accept any subsequent claims for non-use or non-application of the discounts.
12. The Video Rental discount can only be used in the environment of Telia TV. The video rental discount applies to paid films and episodes of series on Telia TV Video Rental. The discount does not apply to HBO, Go3, and NatGeo films and episodes of series. Customers who have subscribed to a plan of Sports and/or Music Channels will not automatically receive the Video Rental discount as part of the Campaign, but will need to activate it via Telia's self-service or through a Telia customer service representative. Upon activation of the Telia 1 Video Rental discount, the Telia 1 Thematic Channels discount for the Sports and/or Music Channels plans will automatically become inactive. It is not possible to switch back from the Video Rental discount to the Thematic Channel discount. For other Customers, the Video rental discount is automatically added to the Customer's usage.
13. The discount on the Service or monthly fee is calculated on the applicable full price. In accordance with the Telia General Terms and Conditions, Telia may also change the full price during the period of the Discount, which will affect the final price of the Customer's service accordingly.
14. Telia reserves the right to make changes or clarifications to the terms and conditions of the Campaign, if necessary, by posting notices on the website at www.telia.ee. The amendments become valid from the day they are published by Telia.
15. Telia shall have the right to terminate the Campaign Offer at any time, including the granting of any discount under the Campaign Offer, upon one (1) month's prior notice to the Customer.
16. If you have any questions about the Campaign, you can contact Telia by calling Telia's customer helpline 123 from the Telia network or other operators' networks by calling 639 7130 or visiting your nearest Telia shop.

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Annex 1. Home Internet Campaign Offer for Customers

Home Internet speed and price before the Campaign Offer		Campaign Offer		Campaign Offer for faster Home Internet in the absence of technical option	
Speed	Monthly fee	Speed	Monthly fee	Speed	Monthly fee
Home Internet using fibre-optic technology					
Up to 1 Gbps /1 Gbps	€55			Up to 1 Gbps /1 Gbps	€55
Up to 500 Mbps /500 Mbps ²	€42.70			Up to 500 Mbps /500 Mbps ²	€35.58
Up to 300 Mbps /300 Mbps	€35.58	Up to 500 Mbps /500 Mbps ¹	€35.58		
Up to 200 Mbps /200 Mbps	€30.50	Up to 400 Mbps /400 Mbps ¹	€30.50		
Up to 100 Mbps /100 Mbps	€27.45	Up to 200 Mbps /200 Mbps ¹	€27.45		
Up to 50 Mbps /50 Mbps	€24.40	Up to 100 Mbps /100 Mbps ¹	€24.40		
Up to 20 Mbps /20 Mbps ²	€19.00	Up to 40 Mbps /40 Mbps ²	€19.00		
Home Internet using VDSL technology					
Up to 200 Mbps /50 Mbps	€30.50			Up to 200 Mbps /50 Mbps	€27.45
Up to 100 Mbps /25 Mbps	€27.45	Up to 200 Mbps /50 Mbps ¹	€27.45	Up to 100 Mbps /25 Mbps	€24.40
Up to 60 Mbps /10 Mbps	€28.46			Up to 60 Mbps /10 Mbps	€26.43
Up to 50 Mbps /10 Mbps	€24.40	Up to 100 Mbps /25 Mbps ¹	€24.40	Up to 50 Mbps /10 Mbps	€21.35
Up to 40 Mbps /10 Mbps	€26.43	Up to 60 Mbps /10 Mbps ¹	€26.43		
Up to 30 Mbps /10 Mbps	€21.35	Up to 50 Mbps /10 Mbps ¹	€21.35	Up to 30 Mbps /10 Mbps	€19.00
Up to 20 Mbps /4 Mbps	€19.00	Up to 40 Mbps /10 Mbps ¹	€19.00	Up to 30 Mbps /10 Mbps	€19.00
Up to 20 Mbps /4 Mbps	€19.00			Up to 20 Mbps /4 Mbps	€19.00
Up to 20 Mbps /5 Mbps ²	€21.35	Up to 40 Mbps /10 Mbps ¹	€19.00	Up to 20 Mbps /5 Mbps ²	€16.26
Up to 20 Mbps /5 Mbps ²	€21.35	Kuni 30 Mbit/s /10 Mbit/s ^{1,2}	€16.26		
Up to 10 Mbps /2 Mbps ²	€16.26	Up to 30 Mbps /10 Mbps ^{1,2}	€16.26		
Up to 10 Mbps /2 Mbps ²	€16.26	Up to 20 Mbps /5 Mbps ²	€16.26		
Home Internet using ADSL technology					
Up to 12 Mbps /1 Mbps ³	€21.35			Up to 12 Mbps /1 Mbps	€16.26
Up to 5 Mbps /1 Mbps ³	€16.26	Up to 12 Mbps /1 Mbps	€16.26		
Home Internet using 4G technology					
Up to 100 Mbps /25 Mbps	€27.45	Up to 200 Mbps /50 Mbps	€27.45		
Up to 20 Mbps /5 Mbps	€21.35	Up to 40 Mbps /10 Mbps ¹	€21.35	Up to 20 Mbps /5 Mbps	€16.26

Up to 5 Mbps /1 Mbps ²	€16.26	Up to 20 Mbps /5 Mbps	€16.26		
Home Internet using 5G technology					
Up to 500 Mbps /100 Mbps	€42.70			Up to 500 Mbps /100 Mbps	€42.70
Up to 100 Mbps /25 Mbps	€27.45	Up to 200 Mbps /50 Mbps	€27.45		

¹ The use of these Campaign Offer speeds at the Customer's specific Internet access address is subject to the technical solution available at that address and is limited to the capabilities of that technical solution.

² This speed is not on regular sale and only applies to Telia 1 customers using this speed. Once the speed has been changed, this speed can no longer be ordered.

³ The speed of this Campaign Offer is not on regular sale. The offer is only valid for a Customer subscribing to Telia 1 who is already using the respective connection speeds and only if there is no newer and/or better technology than ADSL available at the Customer's address to offer Home Internet.